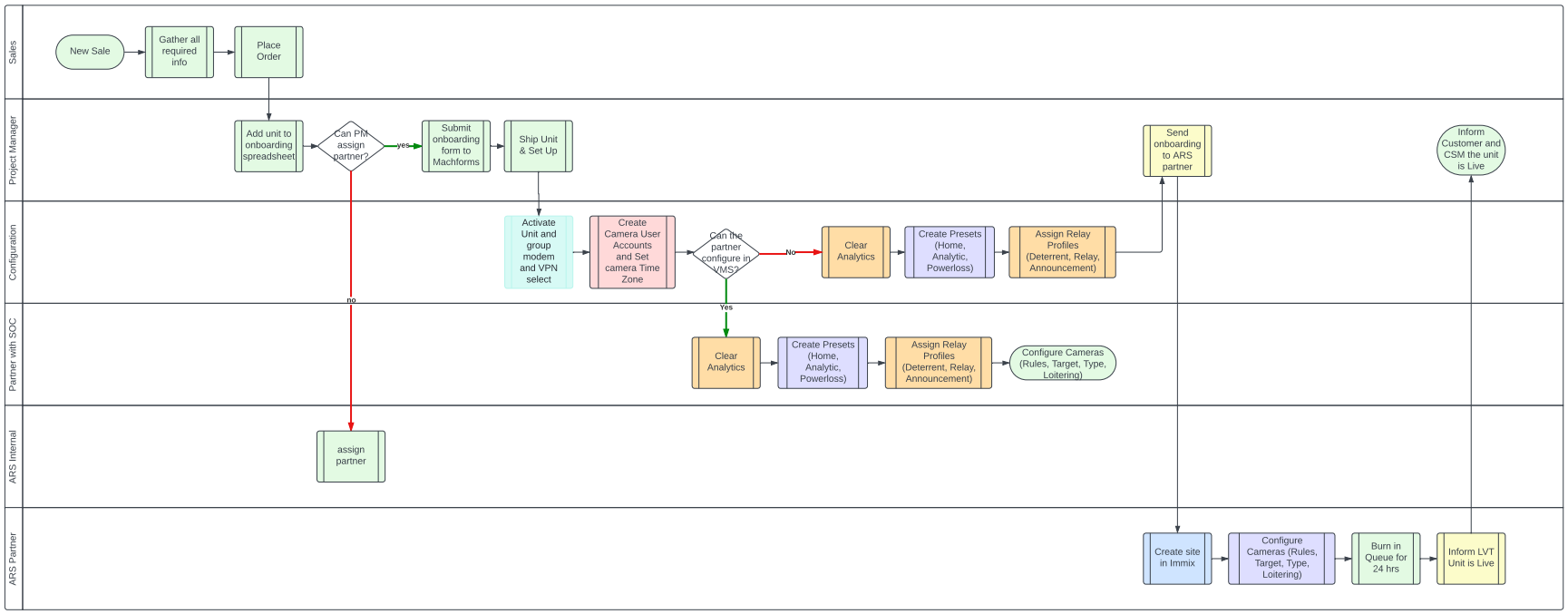
Sales
Project Manager
Configuration
Partner with SOC
ARS Internal
ARS Partner
New Sale
Gather all required info
Place Order
Add unit to onboarding spreadsheet
Can PM assign partner?
yes
no
Submit onboarding form to Machforms
Ship Unit & Set Up
Activate Unit and group modem and VPN select
Create Camera User Accounts and Set camera Time Zone
Can the partner configure in VMS?
No
Yes
Clear Analytics
Create Presets (Home, Analytic, Powerloss)
Assign Relay Profiles (Deterrent, Relay, Announcement)
Clear Analytics
Create Presets (Home, Analytic, Powerloss)
Assign Relay Profiles (Deterrent, Relay, Announcement)
Configure Cameras (Rules, Target, Type, Loitering)
assign partner
Send onboarding to ARS partner
Inform Customer and CSM the unit is Live
Create site in Immix
Configure Cameras (Rules, Target, Type, Loitering)
Burn in Queue for 24 hrs
Inform LVT Unit is Live